



Home Care Checklist

March 13, 2020

State Medicaid agencies or home care agency employers should communicate often with all employees in multiple forums to provide updates, reinforce prevention protocols and combat misinformation. They should ensure the distribution of informational materials in all necessary languages.

Communications should include:

- How to recognize potential COVID-19 cases and on the latest information on how the virus is transmitted.
- Directives to home care workers regarding new infection control protocols.
- Information about control measures should the client or client's family member exhibit signs of having contracted the virus (placing a mask over the patient's nose and mouth).
- Information about whom to contact about the presence of a person suspected of having contracted COVID-19.
- Procedures how reduce transmission of the disease while caring for clients and how to reduce exposure to themselves. Home care workers should be informed on the steps they should take should they believe themselves to be infected (put on a face mask, call their doctor, inform the home care agency in agency-directed home care).
- Information about accompanying their clients to senior centers and other community settings.
- Tips on waste disposal techniques, and cleaning procedures.
- Lists of recommended cleaning supplies.
- Agencies should provide home care workers with supplies for respiratory hygiene and cough etiquette, including 60%-95% alcohol based hand sanitizer
- Medicaid and home care agencies should create and communicate policies for income support for workers who are quarantined or exposed and contract the virus on the job such as fully paid leave or non-accruing sick days.
- State Medicaid agencies or home care agency employers should clarify policies on access to PPE for other household members.